Ft. Veterans United Home Loans Customer Interview





Jordan Scott
Account Manager at NetBeez



Eric Goodwin

Network Architect at Veterans

United Home Loans



Agenda

Part I: Types of Network Monitoring

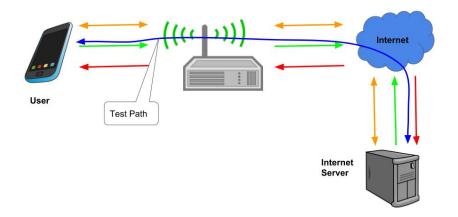
Part II: Distributed Network Monitoring

Part III: Eric Goodwin, Veterans United Home Loans Systems Architect



Monitoring Technologies

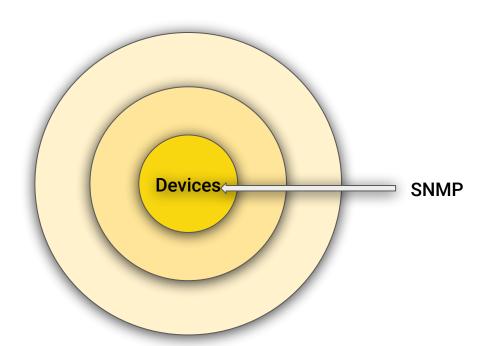
- SNMP
- NetFlow
- Distributed Network Monitoring





SNMP

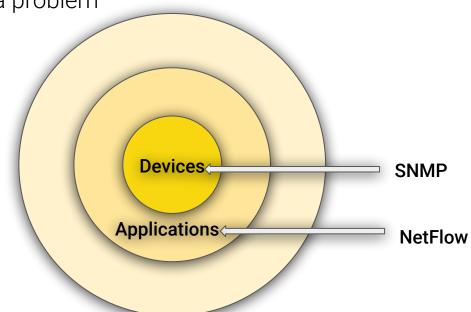
- 30 year old mature technology
- Infrastructure information only
- Up-Down Monitoring
 - Device status
 - Bytes in and out
 - o CPU utilization



NetFlow

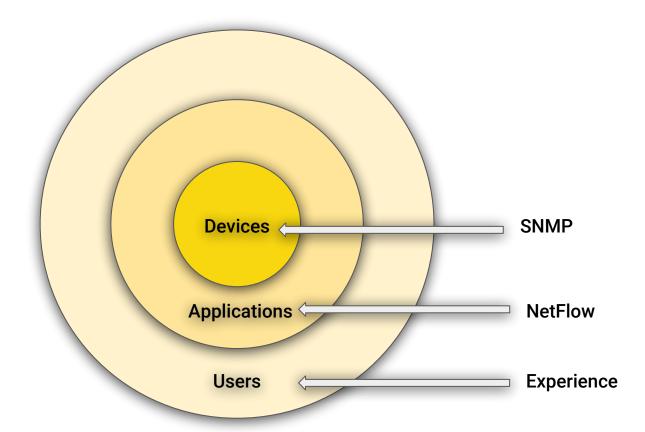
- Passive monitoring
- Top talkers / Top applications

Too much information can be a problem





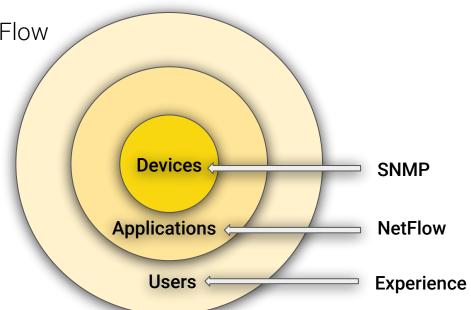
Do you have everything in place?





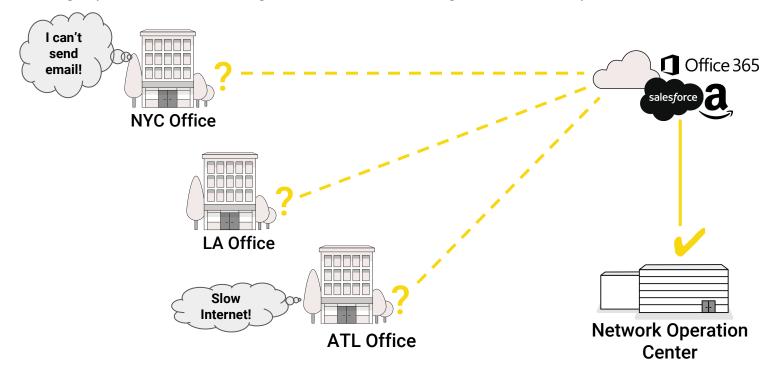
- User perspective
- Synthetic monitoring
- Remote site visibility

Builds on top of SNMP and NetFlow



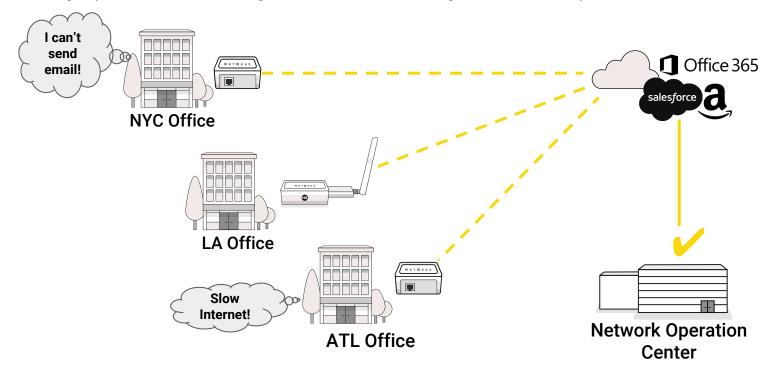


Monitoring strategy that relies on the information provided by multiple vantage points with the goal of determining the user experience.

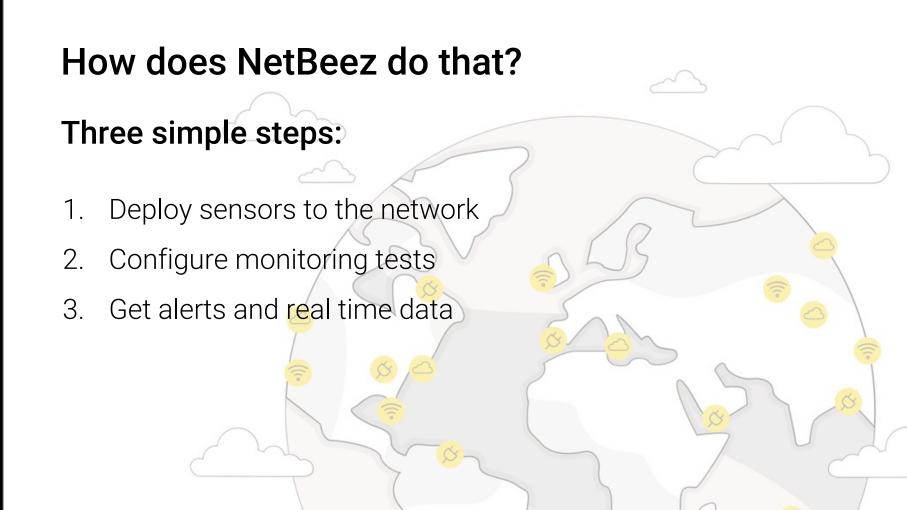




Monitoring strategy that relies on the information provided by multiple vantage points with the goal of determining the user experience.







Step 1: Deploy sensors



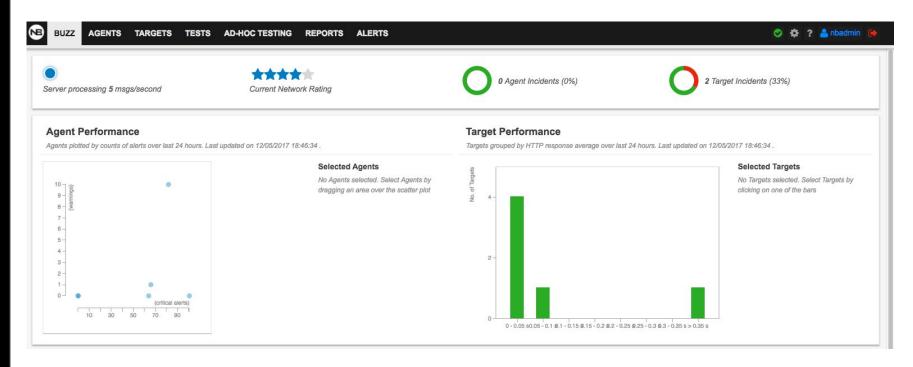


Step 2: Configure monitoring tests

Test	Primary Metric	Secondary Metric
PING	RTT	Packet loss
DNS	Query time	Failed queries
НТТР	GET Time	Failed requests
Traceroute	Number of hops	Hop count, hop RTT, Path-MTU
iPerf	TCP/UDP/Multicast Throughput	Throughput, jitter, packet loss
VoIP	Mean Opinion Score	Throughput, jitter, packet loss
Speedtest	Download/Upload Throughput	Latency



Step 3: Get alerts and real time data





Veterans United Home Loans

- Eric Goodwin, Network Architect
- Columbia, MO
- 30+ WAN network locations





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Q&A

